WAMY Community Action, Inc. Housing and Weatherization

225 Birch Street, Suite 2, Boone, NC 28607

Application Assistance – Call Seth (828) 264-2421 x 111

Main Phone Number: (800) 571-9269

Fax Number: (828) 264-0952





Introduction & Application Process

WAMY Community Action's Housing and Weatherization department offers a variety of repair programs and services to suit the needs of the community. The Essential Single-Family Rehabilitation (ESFR) Program finances major repairs for North Carolina homeowners who are elderly or have disabilities and whose incomes are below 80% of the median for their area. This program addresses essential and critical repairs for health, safety, reasonable energyefficiency measures, and increases the life-expectancy of a home. ESFR is currently available in all four counties served by WAMY. The **Urgent Repair Program (URP)** finances emergency home repairs for North Carolina homeowners who are elderly or have special needs and whose incomes are below 50% of the median for their area. Through this program we strive to provide accessibility modification and other repairs necessary to prevent displacement of very lowincome homeowners with special needs, such as the frail elderly and persons with disabilities. The mission of the North Carolina Weatherization Assistance Program (WAP) is to improve household energy efficiency and energy related health and safety, for low-income NC residents. These programs are at no cost to the client. It focuses primarily on serving the elderly, disabled, families with young children, high-energy users, and the heavily energy burdened. The Heating and Air Repair and Replacement Program (HARRP), focuses specifically on the repair or replacement of unsafe inoperable, and inadequate heating and cooling systems, administered by the Weatherization Assistance Program. You DO NOT have to own a home to be eligible. Renters MUST have written permission from the property owner.

In addition to the above state programs, WAMY has additional housing partners. Eligibility criteria varies between programs and all services are based on fund availability.

Completing this application does not guarantee service.

Completed applications with original signatures must be returned via email or in person.

Faxes of emailed applications will NOT be accepted.

What can these programs do?

- Evaluates homes for energyrelated efficiency and safety upgrades.
- Educate clients on energy reduction techniques.
- Make minor repairs to address energy-related health & safety issues.
- Insulates attics, floors, and walls as needed.
- What these programs cannot do:
 - Drill wells
 - Install underpinning
 - Replace windows in *most* cases
- What are the steps in the process?
 - 1. Complete application package reviewed during the intake.
 - 2. Household notified in writing of income eligibility status per program.
 - 3. Client is placed on the waiting list which can range from 6 months to a year.
 - 4. Energy assessment or other inspection completed on the dwelling.
 - Dwelling deemed eligible for services or deferred based on condition.
 - A reservation is created and submitted to our funder to grant final approval. (ESFR & URP Only)

- Work to improve indoor air quality and heat loss.
- Repair and replace roofing.
- Lead paint and asbestos remediation. (ESFR & URP Only)
- Plumbing and electrical work.
 (minor only for WAP)
- Other general repairs.

- 7. Work orders/Work Write Ups are created identifying appropriate measures
- An invitation to bid is sent to WAMY approved contractors— Contractor with the lowest bids is awarded the project.
- 9. Construction / Weatherization process begins.
- 10. Completed work inspected for quality and accuracy.
- 11. Client accepts work & begins employing energy education.

ELIGIBILITY DOCUMENTATION EQUIREMENTS

**Check ALL benefits/income that apply to each HOUSEHOLD MEMBER

PROVIDE A COPY WITH YOUR APPLICATION

Ш	Government issued photo identification copy (applicant only, and must have current address)
	Social Security card copy (applicant only)
	Social Security Administration benefits history (SSA and SSI) for last 12 months (award letter)
	Veterans Administration benefits history for last 12-months
	Disability Pension income history for last 12-months
	Retirement, Pension, IRA, Dividend, or Annuity income history for last 12-months
	Alimony and/or child support payment history for last 12- months
	Rental property income history for last 12- months
	Complete Income Tax Returns (Including W-2 copies) for all required to file for last 2 years (self-employed)
	Paycheck stubs for last 12-months (including YTD pay) and final check stub from each job ended in last 12 months
	Unemployment benefits history for last 12-months
	Profit & Loss Statement for all self-employed household members for last 2- years (professionally prepared)
	All other income history for each eligible household member for last 12- months
	Name, Birthdate, and Social Security number for each eligible household member
	DWELLING OWNERSHIP DOCUMENATION
	Parcel Tax Record Card or Property Tax Notice issued by the county tax administration or
	Deed recorded at the county courthouse in the county where the dwelling is located or
	NC DMV issued Motor Vehicle Certificate of Title for a Mobile Home
	DWELLING FUEL/UTILITY CONSUMPTION HISTORY
	12 months fuel/energy consumption history for each fuel/utility provider serving the dwelling (oil, natural gas, kerosene, propane, wood/coal, and electric if applicable)
	 Electric statement must include monthly KWH usage, date meter was read, number of days in billing cycle, and cost for usage. (Please request this information in spreadsheet form).
	 Gas statement must include monthly number of therms, date meter was read, number of days in billing cycle and cost for usage. (Please request this information in spreadsheet form

APPLICANT INFORMATION (PLEASE PRINT)

Last Name: Middle Initial: Other Alias (Names Used): Race: Street Address: (location of Unit # or Mobile Lot # City: Zip: Home Phone: Cell Phone or Message #: Email:	home)		First N Marita	l Status:		
Other Alias (Names Used): Race: Street Address: (location of Unit # or Mobile Lot # City: Zip: Home Phone: Cell Phone or Message #:	home)			ıl Status:		
Race: Street Address: (location of Unit # or Mobile Lot # City: Zip: Home Phone: Cell Phone or Message #:	home)			ıl Status:		
Street Address: (location of Unit # or Mobile Lot # City: Zip: Home Phone: Cell Phone or Message #:	home)			l Status:		
Unit # or Mobile Lot # City: Zip: Home Phone: Cell Phone or Message #:	home)		Count			
City: Zip: Home Phone: Cell Phone or Message #:			Count			
Zip: Home Phone: Cell Phone or Message #:			Count			
Home Phone: Cell Phone or Message #:				y:		
Cell Phone or Message #:						
Cell Phone or Message #:			Work	Phone:		
Mailing Address (PO Box):			City:			
Zip:						
Contact Person:			Phone	e Number:		
Are you a veteran? Yes	No					
Household Information						
Name Age	Gender	Race	Highest	Date of	Relationship	Social Security
(List yourself and all			Level of Education	Birth	to Head of	Number
household members.			Education		Household	
Please attach						
separate sheet if						
more than six						
people.)						

Do you have any pets? Yes No

• Any pets that do not react well to visitors must be put up in a location that will not disrupt inspections or construction.

DESCRIPTION OF HOME:

Do you own or rent your home? Do you own or rent the land/lot?	OWN ☐	RENT □ RENT □	Other: Other:	
* If you are a renter the owner m * If this home is currently				
*The home I live in is: House (do Doublewide Townhouse D	one level) 🔲	Bi-Level ☐ ouplex ☐Cab	Tri-level	ome Singlewide her:
* Year home built:				
*The home I live in has: Finis Flat roof Permanent foundate			d basement 🔲 Crawl	space
*The exterior siding of my home of the Other (specify):		☐ Wood ☐ S	itucco 🗌 Vinyl 🔲 A	luminum
*Location of Furnace: Baseme	nt	pace 🗌 Wall	☐ Floor ☐ Close	t Other:
*Type of Heating System (check a Gas Furnace Space Heater Other:	all that apply): r	☐ Heat Pum ove ☐ Coal	p	ard Heat ce
*In the last year, how much mon	ey have you	spent on fuel	oil, propane, or kero	sene?
*Attached Garage:	□ No			
*Is your heat currently working?	Yes	No		
*Type of hot water heater? ga	s 🗌 propane	electric		
Indicate dwelling areas where ma	ajor repairs m	ay be needed	(there is no guarant	ee of service):
□ Roof Leak □ Floor	□ Walls	□ Heat/AC	□ Electric	□ Plumbing
*Please describe your repair con	cerns:			_
		'		
*Are you currently remodeling or do *Is anyone in the household on oxy *Please list allergies in the household	/gen? ☐ Yes	⊹ No	_	_
*Please describe:				
*Does anyone in the household h	nave a disabil	ity or Medical	Condition? — Yes	□No
*If yes, please list:				

HOME ACCESS AUTHORIZATION

Before housing services can begin, all homes must meet minimum standards of housekeeping.

☐ I agree ☐ Do you agree to and understand that are clutter, and pets and be reasonable hygie completed? ☐ Disability present (please describe in comments below) ☐ Where these conditions exist because of accommodations may apply.)			gienic where work is to be			
Access to our home:	cess to a sonable s nust hav	all rooms schedule r e the al	for any work			
Permission to photograph home:						
☐ I agree (required)	Do you agree to allow WAMY Community to photograph the unit for pre-and post-wo					
☐ I agree	☐ I agree					
Permission to coordinate on your behalf:	Do you agree to allow WAMY Community Partners on your behalf for the purpose of	project c	coordina	tion and fund-		
raising? This may include your church, chur your family.			your co	mmunity, or		
Comments:						
PREVIOUSASSISTANCE						
Have you received previous assis please indicate the year in which y	tance with home repairs through any of the fo you received assistance.					
Yes No Year North Carolina Housing Finance Agency – Single Family Rehabilitation						
North Carolina Housing Finance Agency – Urgent Repair						
Community Development Block Grant (CDBG) Funding Weatherization Assistance Program ———————————————————————————————————						
United States Department of Agriculture (USDA) – 504 Home						
Improvement & Repair Program	(6-2-1)					
Duke Energy Helping Homes Fun	ds					
Signature:						

APPLICANT CERTIFICATION STATEMENT

I certify that all of the information provided in this application for services is accurate and complete to the best of my knowledge. I have read, understand, and agree to comply fully with the Privacy Guidelines and/or Authorization Provisions of this application. I further understand and agree that failure to comply with the program guidelines and authorizations contained herein, or any attempt to fraudulently cover up a material fact or to knowingly give false information for the receipt of Housing and Weatherization Services may result in my being liable for repayment of program resources, or upon conviction to a fine, imprisonment, or both. If receiving assistance through WAMY's Weatherization Assistance Program, a software tracking system is utilized to calculate priority scores. This score determines when services will be rendered. I understand that funding and services provided are dependent on the county in which I live, and that my submission of application in no way guarantees services. By signing this form, I agree that I have received WAMY's Housing and Weatherization program guidelines and a copy of the appeals process.

Everyone in the household age 18 or above please sign below:

Applicant Printed Name:	Date:
Applicant Signature:	
Household Member Printed Name:	
Household Signature:	Date: -
Household Member Printed Name:	Date:
Household Signature:	
Household Member Printed Name:	Date:
Household Signature:	
Household Member Printed Name:	Date:
Household Signature:	
Household Member Printed Name:	Date:
Household Signature:	

^{***}North Carolina may release information about recipients in the aggregate, which does not identify specific individuals***

OfficeCopy

PLEASE READ THIS SECTION CAREFULLY:

My signature below authorizes the WAMY Community Action, Inc. Housing and Weatherization Staff and Contractors to enter my home as needed to perform weatherization and furnace work. My signature verifies this residence is not currently for sale, nor is it designated for acquisition or clearance (foreclosure) by federal, state or local programs. Upon completion of work, I give permission for the WAMY, contractor, subcontractor staff, local, state, and federal officials to inspect said work. I understand final inspections are necessary and I will be responsible for payment of services rendered if I refuse to allow work to be completed, or the final inspection of my home. I understand Housing and Weatherization regulations prohibit warranties as an allowable program expense. Materials and labor will be covered by the installer for one year. I agree, on behalf and for all who stand in my stead, that the state of North Carolina, its sub grantees, and housing services crews will not be held liable for any injury or expense incurred by me while participating in this program. I attest to the best of my knowledge that the information on this form is correct and complete. This service is free of charge but if my home is served due to incomplete or incorrect information that would otherwise make my household ineligible, I accept responsibility for paying for services received. I authorize the release of income and benefits information to the WAMY Community Action, Inc. Housing and Weatherization programs to document my eligibility. Pursuant to 5 U.S.C. 552(b)(6), of the Freedom of Information Act, WAMY Community Action Housing and Weatherization programs are required to keep confidential any specifically identifying information related to an individual's eligibility application for weatherization services, or the individual's participation in weatherization services, such as name, address, or income information. The State of North Carolina in conjunction with the WAMY Community Action Housing and Weatherization programs may, however, release information about recipients in the aggregate in a manner which does not identify specific individuals.

My signature below indicates that I have read, understood, and agree to the conditions of this application. Applicant Signature: _____ Date (Do Not Write Below This Line---For Office Use Only) I certify that this client is eligible under the appropriate funding guidelines JOB #_____ Unit has **not** been previously assisted Unit has been previously assisted Date of prior assistance: Authorized Signature Date Approved Income Verification POV Level % Household # &/or Priority Score (Recertification must recur every 12 months) Date Income Eligibility Expires

Applicant Copy: (Please keep for your records)

PLEASE READ THIS SECTION CAREFULLY:

My signature below authorizes the WAMY Community Action, Inc. Housing and Weatherization Staff and Contractors to enter my home as needed to perform weatherization and furnace work. My signature verifies this residence is not currently for sale, nor is it designated for acquisition or clearance (foreclosure) by federal, state or local programs. Upon completion of work, I give permission for the WAMY, contractor, sub-contractor staff, local, state, and federal officials to inspect said work I understand final inspections are necessary and I will be responsible for payment of services rendered if I refuse to allow work to be completed, or the final inspection of my home. I understand Housing and Weatherization regulations prohibit warranties as an allowable program expense. Materials and labor will be covered by the installer for one year. I agree, on behalf and for all who stand in my stead, that the state of North Carolina, its subgrantees, and housing services crews will not be held liable for any injury or expense incurred by me while participating in this program. I attest to the best of my knowledge that the information on this form is correct and complete. This service is free of charge but if my home is served due to incomplete or incorrect information that would otherwise make my household ineligible. I accept responsibility for paying for services received. I authorize the release of income and benefits information to WAMY Community Action, Inc. Housing and Weatherization programs to document my eligibility. Pursuant to 5 U.S.C. 552(b)(6), of the Freedom of Information Act, WAMY Community Action Housing and Weatherization programs are required to keep confidential any specifically identifying information related to an individual's eligibility application for weatherization services, or the individual's participation in weatherization services, such as name, address, or income information. The State of North Carolina in conjunction with the WAMY Community Action Housing and Weatherization programs may, however, release information about recipients in the aggregate in a manner which does not identify specific individuals.

Recertification of income information provided must occur every 12 months.

CLIENT APPEAL PROCESS:

Once you have completed the application for services, you have the right for your application to be processed within 60 days. If your application is not processed within 60 days or if you are denied services, you may appeal the decision using the following appeals procedure: You may appeal to the Executive Director. Appeals to Housing and Weatherization should be in writing and addressed to:

Attn: Brittany Luxton, 225 Birch Street, #2, Boone, NC 28607. The local office will have 15 days to respond in writing to all appeals and the decision will be considered final. If you are unsatisfied with the results of your appeal, you will be given the appropriate state or local contact information.

Energy Utility Release	e								
I	hereby authorize th	ne release of energy utility bills as requested							
by WAMY Housing and Wea	by WAMY Housing and Weatherization department for my address at:								
Address									
City, State and Zip Code									
usage and utility billing record rehabilitation work and authorsolely for obtaining data for evaluation personal information obtained occupants may be	ds for up to five years before and a rize pertinent utility and fuel compa of subsequent energy conservation d through this release shall not be	ac. and its designees to inspect heating, fuel after completion of weatherization and/or anies to make such records available to them an effectiveness. I understand my made public in that the dwelling or on Assistance Programs are not responsible							
Fuel Supplier(s):	Utility Name	Account							
Number: Electric supplier									
Gas or Oil supplier		_							
Propane supplier									
Client Signature		_							

Date

WAMY Community Action, Inc. Housing and Weatherization Release and Indemnification

WAMY Community Action's Housing Department commonly works with Community Partners (churches, volunteer groups, participating agencies and organizations) to work on housing rehabilitation projects.

- o I am aware that repairs on my home may be provided by volunteers and/or paid professionals.
- I agree in this covenant to indemnify, protect, and hold harmless WAMY Community Action, Inc. and this organization's agents, employees, Board of Directors as well as participating churches, organizations, volunteers, and agencies. This includes church members, trustees, elders, clergy, employees and agents of WAMY Community Action, and all Partner members who may be associated with WAMY on the project, from any and all losses, damages, claims, liabilities, suits, actions, judgments, cost and attorney fees arising out of any activity directly or indirectly related to the repair project being done at my home.
- o This release is effective for me, all members of my household, my personal representatives, assigns and heirs.
- I know that if I become injured while trying to assist WAMY Community Action, Inc., and its representatives, that I am responsible for all related healthcare expenses.
- I assume full responsibility for any and all claim costs, including my own, arising directly or indirectly out of activities, acts or omissions by volunteers working with WAMY Community Action, Inc.
- I certify that these statements are true and correct and have been given voluntarily. I understand that this information may be disclosed to any party with legal and proper interest, and I release WAMY Community Action, Inc. from any liability whatsoever for supplying such information.
 I, _______, HAVE CAREFULLY READ AND UNDERSTAND COMPLETELY

Print Name:	Print Name:			
Signature: Late:	Signature:		Date:	

THE ABOVE PROVISIONS AND VOLUNTARILY SIGN THIS INDEMNITY AND RELEASE

AGREEMENT.

WAMY Community Action

Client Code of Conduct Agreement

Our Mission: To partner with communities and families to provide disadvantaged families the support and tools they need to become self-sufficient.

Our Vision: WAMY is a catalyst to communities working together. WAMY nurtures families in an environment that promotes a positive quality of life, and we provide hope through opportunity.

Our organization and employees are fully committed to the principle of honesty, integrity, and fairness in the delivery of services to communities, while abiding to all local and federal laws and guidelines.

Our clients will be held to the following code of conduct:

- Be respectful with all staff members.
- Communicate respectfully, honestly, and as clearly as possible.
- Do not verbally or physically threaten employees or place of business.
- Discrimination of any kind will not be tolerated.
- Vulgar, inappropriate, and/or screaming will not be tolerated.
- Do not attempt to bribe or bully staff members into providing services.

The organization will attempt to deescalate a situation involving violations to the code of conduct, if possible, and to the best of our ability. An attempt at communication may be continued if the situation calms down. Any violations to this code of conduct agreement may result in the organization declining services. At that time communication will not resume and you will be given instructions to complete a client grievance procedure if you choose to.

Client Signature:	
Date: Staff Signature:	
Date:	

Jobsite Safety Checklist for Homeowners

- If you are feeling unwell during any time WAMY employees or contractors will be in your home, please let your assigned Housing Coordinator know to prevent the spread of infectious disease/illness. We will be happy to reschedule a visit once you are feeling better.
- At the time of initial inspection, all areas of the home must be accessible to WAMY employees. If a homeowner refuses access to a room, the home will be placed on deferral.
- Any household considered for home repair services by WAMY Community Action, Inc. must be free from the use of illicit drugs and substances. The home will be deferred if there is suspicion of illegal drug use, sale, or manufacture.
- Pets will be secured in a safe location so that they cannot disturb workers or escape as WAMY employees or contractors enter or exit the building.
- Inform your assigned Housing Coordinator of any rodent/pest infestation prior to your scheduled initial audit. Also, let your Housing Coordinator know if there are any concerns with wildlife.
- Areas of the home being worked on should be in a sanitary condition to protect the health and safety of WAMY employees and contractors (especially the kitchen and bathrooms). Pathways should be free from obstruction to allow safe movement through the home/work area.
- Areas under construction must be cleared of all debris, knickknacks, personal belongings, etc. to allow for unobstructed access.
- As able, move all furniture out of the construction area. WAMY can assist
 with this when needed. Please discuss this with your Housing Coordinator
 so we can plan accordingly.

- If electrical work is to be performed, make sure the electrical panel is easily accessible. WAMY can assist with this when needed. Please discuss this with your Housing Coordinator so we can plan accordingly.
- Requests for any repair items must be discussed with your assigned WAMY Housing Coordinator, NOT the contractor.
- WAMY employees and contractors should be treated with respect. Bullying and discrimination will not be tolerated, and contractors will be instructed to pull off the worksite site if they are treated unwell. Services will be suspended, and the homeowner will be declined future services by WAMY Community Action, Inc.
- A1er construction is completed, the homeowner must allow for WAMY employees to conduct a final inspection to ensure the quality of work performed.
- In some instances, depending on the funding used for the repair project, the homeowner must allow re-entry for state/funder auditing purposes within 18 months of project completion.
- All contractors are third-party and are not directly employed by WAMY Community Action. Contractors make their own schedules.

Homeowner Signature:	Date:	
_		
Witness Signature*:	Date:	

^{*}WAMY Employees are to review this document with the homeowner at the initial audit and verify that the homeowner agrees. Then, sign as the witness.





WAMY Community Action Housing and Weatherization Declaration of No Income

	Job#				
I,household making application to WAMY Community A that I have received zero income during the 12-month	, as an applicant/member of an applicant usehold making application to WAMY Community Action, as a Housing and Weatherization Provider, certify t I have received zero income during the 12-month period beginning and ending				
The reason that I have received no income for the peri	iod referenced is as follows:				
I have been meeting my basic living needs for food, sh	nelter, and utilities in the following ways:				
Food:					
Shelter:					
Utilities:					
I swear/affirm that the information contained above is cunderstand that I am signing this statement under pen which results in assistance being received for which I a	alty of prosecution if I knowingly give false information,				
Declarer's Signature:	Date:				
Notary Public:					
County, North Carol	lina				
Sworn/Affirmed to and signed before me this day by:					
Date:	Name of Principal				
(Official Seal)	Official Signature of Notary				
	, Notary Public Notary's Printed or typed name				
	My commission expires:				

LANDLORD - TENANT AGREEMENT

PERMISSION TO ENTER PREMISES/RENTAL AGREEMENT

- Landlord, complete this page and the Landlord Certification on the next page. Also, provide proof of ownership.
- Tenant, complete the Renter Certification on the next page.
- Copies must be provided to all parties.

I,		, certify that I an	n the				
owner	I,, certify that I am the Name (Please print.) owner/authorized agent, herein referred to as "owner" for the property located at:						
	Residence or Physical Address,	City,	State				
The pr	roperty is presently rented to the following:						
Primar	ry tenant rent per month year						
	er of rental dwelling units in this structure:						
weather and impremise contributes \$275 V	r/Agent authorizeserization services to conduct energy related approvements. Any materials installed under ses. If heating/cooling system(s) repairs and oute 50% of that cost. For Multifamily own Weatherization fee per unit. The scope of weed to this agreement following the initial we	this agreement shall remain the replacement are involved the recontribution (5+ units), ork to be accomplished on	in as part of these, the Landlord must Landlord shall pay				
Please	indicate the option you select below:						
a.	Waiver of owner contribution 50 th replacement costs, based on verification by gross household income does not exceed the	y the weatherization provided the program income guidel	der that the owner's ines, non-profit or				
b.	Waiver of Multifamily owner corverification by the weatherization provide not exceed the program income guidelines other documented extenuating circumstant	ntribution of \$275 per unit, r that the owner's gross ho s, non-profit or HUD suppo	, based on ousehold income does				

Landlord - Tenant Agreement Page 2 of 3

If a tenant feels they have had rents increased contrary to the provisions of this agreement, or feels they have received an eviction notice without cause, they may contact the local Legal Services Agency or the Weatherization Service Provider.

This agreement shall run with the land and/or weatherized unit in the case of sale or transfer to other owner/agents. The owner is responsible to give official notice of this agreement to any subsequent owners.

Either party to this agreement may bring an action for specific performance of its terms. Tenants residing in dwelling units covered by this agreement are intended third-party beneficiaries of any of the provisions of the agreement related to rental increases, evictions, and terminations of tenancies.

RENTER Certification I, ______Name (Please print.) certify that I am currently renting a dwelling unit located at: Residence or Physical Address, City, State I have read and understand the terms of this agreement. Signature / Date **LANDLORD** (Owner or Authorized Agent) Certification I have read and agree to the terms of this agreement. Signature of Owner or Authorized Agent / Date City. Zip Mailing Address, State. Phone No.: Fax No.:

TO BE COMPLETED BY STAFF: Landlord residence previously serviced Which Program(s):	through WAP/I	HARRP:I	f yes, When:
Is the Landlord income eligible?			
Attach family profile and income			
AR4CA Search completed			
Has the Landlord applied for WAP/HAA	ARP?	Yes _	No
Date of application:			
Does the Landlord want to apply?	Yes	No	
Contact with Landlord:			
Staff signature	Da	ite.	